**VALUE FACTORS INFLUENCING OUTTURN** £ £ 1 Unforeseeable windfalls or costs (328,528)2 Demand led variances (138,489)3 Efficiency savings (368,555)4 Other service driven variances (including delays) (659,793) 5 Budget setting issues / errors (63,098)6 Year end adjustments 524,446 7 Minor variances (53,507) **(1,087,524)** 

7 Minor variances	(53,507)	(1,087,524)			
			PRT QTR4 Projection	C/Fwd Request	Ongoing?
	£	£	£	£	£
DETAILED VARIANCE BY SERVICE AREA	Adverse or	(Favourable)			
Community Engagement					
4 Communications Mgt & Admin : Statutory Place Survey replaced by new community engagement approach	(20,300)		(20,300)		
4 Customer Services: Customer Insight 2nd instalment slipped into 2011/12	(4,725)		(4,700)	4,700	
4 Marketing & Promotions: Marketing, advertising and brochure distribution delays	(13,986)		(17,500)		
<ul> <li>Partnerships Team : Salary savings, severance offset by restructuring reserve, retrospective grant claim</li> <li>Morecambe VIC : reduced electricity and postages</li> </ul>	(7,798) (8,903)				
4 Climate Change : vehicle telematics behind schedule	(8,903) (20,098)		(20,100)	16,500	
<ul><li>2 Platform : Increased demand this year due to improved 'artist / audience fit'</li></ul>	(13,570)		(19,600)	. 0,000	
3 Wellbeing M&A: Postage recharges, leisure software virement and printing & stationery savings	(10,343)		(10,000)		
4 Arts Development / North West Arts Board : Planned projects cancelled due to other service priorities	(10,971)		(11,300)		
3 Holiday Activities / Leisure Development : Staff savings and tools and equipment savings	(13,782)	l	(19,400)		
2 Leisure Development : Increased admissions for educational use	(6,747)	ſ	(13,400)		
1 Management & Administration : Additional recovery of staff costs	(7,515)				
3 Parks & Open Spaces : Efficiency savings across all areas	(7,359)				
5 Community Pools Hornby/Carnforth: Reduced staff costs, overtime for sickness and holiday cover	(21,687)		(15,200)		
4 Children & YP Services : Consultancy 4 Selt Aura Sports Control: Not staff acroings apparatus equipme deleved an and and reduced income	(8,850)		(8,900)	6,000	
<ul> <li>4 Salt Ayre Sports Centre: Net staff savings, energy savings, delayed spend and reduced income</li> <li>3 Williamson Park - overall net efficiency savings and increased demand</li> </ul>	(54,297)		(42,700)	30,000	
7 Minor Variances	(12,090) (17,859)	(260,880)	(37,500) (8,200)		
	(17,000)	(200,000)	(0,200)		
Corporate Accounts					
3 Corporate Expenses - mainly savings on Ctax leaflet by using "Your District Council Matters"	(18,466)				(10,000)
1 Corporate Income: VAT reclaimed from HMRC of £210K less fees of £40K	(170,253)		(100,000)		
1 Luneside East : Energy costs and new security contract.	6,922		5,400	40.700	
1 Other Government Grants: 3rd instalment of New Burdens Grant and slight increase to Area Based Grant	(19,710)			12,700	
<ul> <li>6 Additional contribution to insurance provision</li> <li>6 Increased HRA contribution to insurance provision</li> </ul>	153,378 (34,000)				
6 Additional contribution to capital support reserve	350,000				
Additional contribution to capital support reserve     Net Direct Revenue Financing - delayed capital schemes	(41,582)	226,288		26,500	
	(11,002)			_3,333	
Environmental Services					
4 Mgt & Admin : Overtime and training savings, car lease & variable recharge savings	(17,180)		(10,000)		
2 Vehicles: Procurment and Repair & Maintenance savings less additional fuel costs	(108,480)		(32,700)		
3 Vehicle Maintenance : Savings on overtime, R&M, equipment & plant and licenses	(17,327)				
3 Three Stream Waste: Employees, equipment procurement and supplies & services savings	(144,928)		(121,000)	94,000	
2 Trade Refuse Income (impact of recession)	26,896		33,000		30,000
4 Grounds Maintenance: Employees and supplies & services savings, plus additional parks income	(26,098)				
Public Conveniences: Increased vandalism and difficulties predicting utilities post review      Public Conveniences: Demolities delays	18,129		(0.700)	0.700	
4 Public Conveniences: Demolition delays  4 Street Cleaning: Equipment 8 tools (delay in purchasing equipment)	(8,660)		(8,700)	8,700 4,400	
<ul> <li>Street Cleaning: Equipment &amp; tools (delay in purchasing equipment)</li> <li>Other Minor Variances</li> </ul>	(8,759) 14,291	(272,116)	(8,600)	4,400	
Financial Services		(2,2,110)			
4 Financial Services - Software savings	(10,289)				
3 Financial Services : Employees leaving pension scheme, timing of retirements and trainee costs	(10,289)				
3 Other supplies and services: Reduction in printing/photocopying and VAT consultancy charges	(9,050)				
5 Audit Fees: recharge out of grant audit costs and corrections to charging from 2009-10	(17,646)				
6 HRA Charges (Item8): Reduced recharge due to lower consolidated rate of interest	55,068				
2 Interest And Investment Income (GF): Better investment performance than anticipated	(16,349)				
2 Benefits Subsidy	19,852				
2 Council Tax : Legal Costs Recovered - less summonses issued than anticipated	53,831				50,000
2 NNDR : Legal Costs Recovered - more summonses issued	(6,936)				(7,000)
3 Benefits: Staff Savings and reduced printing & stationary spend	(12,726)				
7 Minor Variances	6,540	51,123			(4,000)
Governance Services					
3 Legal: Books and Periodicals; on-going review including potential transfer to online method	(16,053)		(16,000)		?
1 Legal: Additional Fee Income due to several successful litigation cases Feb/March	(9,738)		(8,600)		
1 Search Fee Income: Unexpected increase in Full Searches requested	(52,142)		(17,300)		
3 Electoral Registration: Reduction in postage/delivery/equipment costs	(15,889)		(18,500)		
1 Democratic Services : Staff Savings	(9,458)		(7,300)		
3 Members Services : Saving on non-replacement of Chauffeur	(5,689)		(5,700)		
4 Human Resources : delays in Corporate Training programme due to maternity leave	(11,013)		(11,000)	11,000	
4 Licensing : Taxi Fees & Charges; Change to 6 monthly Licences	17,805		16,100		
<ul><li>4 Licensing : Taxi Stands; works to be completed</li><li>2 Minor variances</li></ul>	(6,800)	/407 74 A		6,800	
2 Minor variances	(18,737)	(127,714)			
Health & Housing Services					
Private Rented Sector Activity: Lancaster University increased demand for properties leading to an increase in HMO licenses/fees.	(11 625)		(10 500)		
I TIVIO TIUUTISUS/TUUS.	(11,625)		(10,500)		

		£	£	PRT QTR4 Projection £	C/Fwd Request £	Ongoing?
DE	DETAILED VARIANCE BY SERVICE AREA  Adverse or (Favourable)		Favourable)			
4	Handyman Scheme : Severance payment not required as contract extended to March 2012	(13,600)	avourable)	(13,600)		
2	Pest Control : Increase in treatments and rodent proofing products	(10,664)		(5,100)		
3	Environmental Protection, Pest control - Operational changes / restructuring	(6,975)		(3,133)		
	Miscellaneous Items	(19,690)	(62,554)			
	ormation Services	(***)				
		(22.670)		(22 500)		
_	Staffing: Savings due to Voluntary Redundancy/Non Replacement and Reduced Hours	(22,679)		(23,500)		
3	Equipment/Network Updates and Maintenance	(30,865)	(49.244)	(21,800)		F 200
2	Prints & Plans Income : No longer recharged	5,200	(48,344)			5,200
_	ice of the Chief Executive	(4.400)	(4.402)			
2 Dra	Chief Executive & Support : Service training, car allowances, supplies & services	(4,403)	(4,403)			
Pro	pperty Services	(00.040)		(00.700)		
4	Utilities : contract savings	(63,343)		(63,700)		
2	Additional building repairs arising through additional unforeseen works across various buildings	16,474		31,000		
2	Charter Market: Additional rental income from stalls	(5,569)				
3	Municipal Building: Staffing and supplies & services underspend  Municipal Building: Energy certificates (dependent on sale and root of properties)/room bire	(9,092) (11,700)		(7.400)		
2	Municipal Building: Energy certificates (dependant on sale and rent of properties)/room hire Lancaster Town Hall: Water (water saving devices installed) and trade refuse savings	(11,700) (6,793)		(7,400)		
3	Lancaster Town Flair: Water saving devices installed) and trade refuse savings	(0,793)				
4	Palatine Hall: Water and trade refuse savings following hand over to County, plus additional rental income	(26,755)				
2	Services relocation costs : Additional building works	10,478		10,500		
1	7 Cheapside : Rental income - tenants occupied for longer than expected	(26,082)		(26,100)		
5	City Lab: Net additional rental income	(10,278)				
2	City Lab: Water services / telephones / rental income / reserve adjustment	(9,272)				
1	Misc Land : Rental income - de minimus capital receipts re sale of land and grazing rights rent	(6,386)				
2	Commercial Properties : Service charges and rental income	(19,882)		18,000		
1	Parking Team M&A: one off additional staff time spent on introduction of new zones	(30,684)				
2	Off street car parking: reduced premises costs, supplies & services / increased fees & fine income	(25,354)		(10,700)		
2	Concessionary Travel : Main scheme, travel pass, sales	(12,115)		(20,000)		
1	Concessionary Travel : Community transport re change of service provider	17,609		17,000		
7	Miscellaneous Items	(30,984)	(249,728)			
Re	generation & Policy					
2	Building Control M&A: Car Leases/Allowances, Office Equipment, Salaries, Training, low applications	(11,896)		(15,200)		
2	Building Regulations : Fees - low applications	64,098		62,100		40,000
3	Regeneration & Projects Team : Salary Savings on vacant post	(12,158)				
4	Local Development Framework : Services, sales & general income - delayed spend	(25,050)		(24,700)	17,100	
4	Morecambe Area Action Plan : Consultancy / Feasibility Study delayed	(37,894)		(37,900)	37,400	
5	Planning, Housing & Policy: Salaries - 8 week temp post budgeted for full year	(9,100)				
4	Planning, Housing & Policy: Research, Office Equipment, Subsistence	(5,487)				
4	Regeneration & Policy M&A: LEP subscriptions - delays in alternative partnership arrangements	(13,869)				?
2	Regeneration & Policy M&A : Consultancy savings	(8,477)				
1	Planning Delivery : Computer equipment - savings on system upgrade	(5,633)				
4	Coast Protection & Land Drainage Team: Office Equipment, Transport, Salaries	(8,200)				
1	Coast Protection & Land Drainage Team : Capital Staff Salaries	(15,457)		(00,000)	20.000	
4	Sea Defence Works: R&M Sea & River/Promenade works underway but not complete by end of March	(82,840)		(69,000)	39,000	
4	Bridge Maintenance: R&M expenditure slippage to support capital works on Denny Beck Bridge	(9,322)		(9,300)	24 200	
4 _	Public Realm R&M General : delays in planned work due to staff sickness  Christmas Deceration : Floatricity (budget error). Services underspend	(34,171)		(34,500)	34,200	
5 ⊿	Christmas Decoration : Electricity (budget error), Services underspend	(4,387) (80,006)		(90,000)	80.000	
4 2	Townscape Heritage: Lancaster & Morecambe BID Development  Development Control: Services - reduced Consultants and Legal Costs / Application Fees shortfall	(80,006) (9,175)		(80,000)	80,000	
2		(3,173)		10,100		
2	Planning Advice & Control: Staff turnover / Car allowances / Advertising / Office equip / Reduced applications	(24,367)				
7	Miscellaneous Items	(5,805)	(339,196)			
	TOTAL NET UNDERSPEND	_	(1,087,524)	(860,600)	429,000	104,200
	Total Provisional Carry Forward Requests		429,000			

Total NET UNDERSPEND

Total Provisional Carry Forward Requests

TOTAL NET UNDERSPEND, ASSUMING ALL CARRY FORWARD REQUESTS APPROVED

429,000 (658,524)